

## **GCYS Refund Policy**

Effective July 8<sup>th</sup>, 2020, Galveston County Youth Soccer has drafted and approved the following refund policy moving forward.

GCYS has 2 separate seasons each soccer year. Our Fall season runs from August- November (playoff potential play in December) and our Spring season runs from February- May. Each season requires a separate registration, with registration fees being collected each time. GCYS understands that there are times when a refund is needed or wanted.

GCYS will automatically process a refund for a player in the event that there is not a team that GCYS is able to place the player on. Since all our recreational players are assigned teams based off a "first come, first serve" basis each season, it is not guaranteed that there will be a placement for the player no matter their status with GCYS. If a player is needing to be refunded for this reason, the refund will take place during the 2<sup>nd</sup> week of the official start to the Fall/ Spring game schedule.

GCYS executive board members will review refund requests for all other reasons and vote prior to issuing a refund. All refund requests must be submitted in writing (digital or hard copy) to the Registrar, and the Registrar will get with the board for an approval. Refunds can take up to 10 business days after the approval to be processed. Refund requests will be reviewed during the next board meeting following the request. Refund amounts will be determined as follows:

### **FALL:**

Refund requests prior to August 1<sup>st</sup> will be issued a full 100% refund upon approval from the executive board.

Refund requests made from August 1<sup>st</sup> to August 30<sup>th</sup> will be issued a 50% refund upon approval from the executive board.

NO refunds will be issued after September 1<sup>st</sup> unless extenuating circumstances deemed necessary for refund by the Executive board are needed for the entire club. The amount refunded will not exceed 50% of the registration fee.

### **SPRING:**

Refund requests prior to February 15<sup>th</sup> will be issued a full 100% refund upon approval from the executive board.

Refund requests made from February 16<sup>th</sup> to February 28<sup>th</sup> will be issued a 50% refund upon approval from the executive board.

NO refunds will be issued after February 28<sup>th</sup> unless extenuating circumstances deemed necessary for refund by the Executive board are needed for the entire club. The amount refunded will not exceed 50% of the registration fee.